



www.voxtelme.com

Engineering Sustainable Technologies

A trusted legacy delivering intelligent, advanced & future-ready security solutions.



COMPANY OVERVIEW

Voxtel Communications DMCC (2011) & Voxtel Smart Security Solutions LLC (2013), operating under the Voxtel group, is an established system integrator specialising in Security, ELV, PAVA, AV, Digital Workplace, and AI systems, delivering end-to-end solutions from design and engineering through installation, commissioning, and long-term support. Backed by experienced professionals, certified processes, and proven project execution, Voxtel provides reliable, compliant, and scalable technologies that protect assets, enhance operations, and ensure business continuity across diverse sectors.





Our Vision

Our Vision is to ensure that Voxel upstages to the new sphere of business cycle where transformation of business occurs by the year 2027. Such a change shall bring in the impact on Brand Value – Fostering Eco System of new decision makers & growth for all stakeholders in a Win-Win-Win Strategy. Our aim is also to enhance our customer base by providing quality services & responses.



Our Mission

We are dedicated & committed to delivering high-quality, smart, and integrated solutions to enrich the safety & security of our customers. Our skills and knowledge will be harnessed in adapting newer technology, helping achieve the objective of the business.



Our Values

Doing Business in the most ethical manner using collaboration, skill development & leveraging decision-making to key stakeholders. Ensuring that all tasks are accountable & ownership taken for failures or successes.



COMPANY STRENGTH

Voxtel is recognised for its strong engineering expertise, disciplined project execution, and end-to-end system integration capabilities. Backed by certified professionals, authority-compliant processes, and a proven delivery track record, the company consistently provides reliable, scalable, and high-performance solutions across various offerings & across mission-critical environments.

KEY STRENGTHS INCLUDE

- ↳ Integrated, end-to-end solution capability
- ↳ Experienced engineering and execution teams
- ↳ Regulatory compliance and certified processes
- ↳ Reliable, on-time project delivery
- ↳ Quality and safety-driven operations
- ↳ Long-term service and support commitment
- ↳ Strong OEM and technology partnerships





CORE SERVICES & SOLUTIONS

SECURITY & SYSTEMS

- CCTV & IP Video Surveillance with Analytics (ANPR, Face Recognition)
- Video Management Systems (VMS) & Command & Control Room Integration
- Access Control & Time Attendance Systems (Card, Biometric, Turnstiles)
- Physical Security Information Management (PSIM)
- Intrusion Detection & Perimeter Security Systems
- Bollards, Road Blockers, Gate Barriers, and Parking Control
- Intercom and Central Monitoring Solutions
- Traffic violation systems (TVS)



ICT & NETWORK SOLUTIONS

- Structured Cabling & Data Network Infrastructure (LAN/WAN/Fiber)
- ICT Systems & IP Telephony Solutions
- SMATV/IPTV & Digital Signage Solutions
- Audio-Visual (AV) & Conference Room Integration
- Background Music (BGM) & Public Announcement Systems
- Parking Management & Access Control Integration

AI & ADVANCED SOLUTIONS

- AI models, AI hardware, and video analytics

DIGITAL WORKPLACE SOLUTIONS

- Remote Computing Solutions
- Smart Meeting Room Solutions
- Modern Workplace Solutions
- Unified Communications
- Contact Center Solutions

PAVA & LIFE SAFETY SYSTEMS

- Public Address & Voice Alarm (PAVA) Systems





INDUSTRIES SERVED

Voxtel delivers integrated Security systems across a broad spectrum of sectors, providing reliable, compliant, and scalable solutions tailored to each industry's operational and safety requirements:

-  Commercial & Corporate Offices
-  Retail & Shopping Malls
-  Hospitality (Hotels & Resorts)
-  Residential Communities & Mixed-Use Developments
-  Government & Public Sector Facilities
-  Healthcare & Hospitals
-  Education (Schools & Universities)
-  Industrial & Warehouses





ENGINEERING & DELIVERY CAPABILITY

Voxtel combines technical expertise, structured project management, and disciplined execution to deliver end-to-end solutions. The company's in-house engineering teams are fully certified and equipped to handle complex design, integration, installation, testing, and commissioning across commercial, government, and critical infrastructure projects.

With strict adherence to regulatory standards and authority approvals, backed by proven methodologies and robust QA/QC processes, Voxtel consistently delivers reliable, scalable, and future-ready systems on time and within budget. Dedicated project managers and field teams ensure seamless coordination, while long-term maintenance and support guarantee sustained performance and client satisfaction.



MAINTENANCE & SUPPORT

Voxtel provides comprehensive maintenance and support services designed to maximise the reliability, performance, and lifespan of all systems. Our dedicated service teams, including on-site technicians, ensure rapid response, preventive maintenance, and system optimisation, minimising downtime and protecting client operations.

Through structured service agreements and proactive monitoring, we continuously evaluate system performance, identify areas for improvement, and implement upgrades to enhance efficiency and functionality. Our approach ensures that existing installations not only remain fully operational but also evolve with emerging technologies, providing clients with sustainable, future-ready solutions.

Our offerings include



Preventive Maintenance Programs
to ensure optimal system performance and longevity



Rapid Response & Troubleshooting
via dedicated on-site and remote support teams



24/7 Helpdesk Support
for critical system monitoring and incident resolution








System Performance Monitoring
to detect issues proactively and prevent downtime

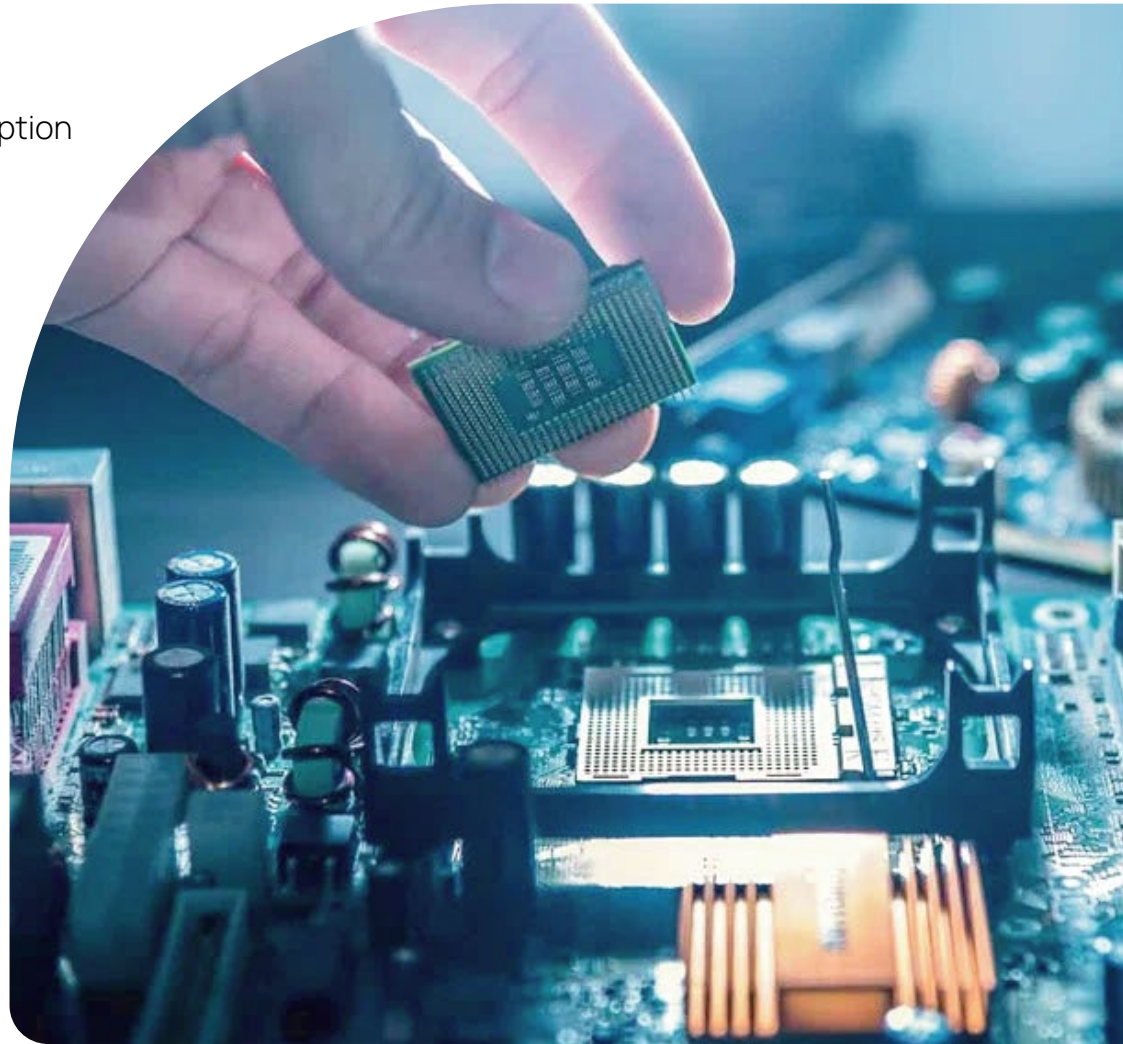


Software & Firmware Updates
for cameras, access control, and AV systems





-  **Hardware Upgrades & Optimisation**
to adopt new technologies and enhance efficiency
-  **Compliance & Safety Checks**
aligned with SIRA, Civil Defence, and local regulations
-  **Spare Parts Management**
to guarantee quick replacements and minimal service disruption
-  **Customised Service Level Agreements (SLAs)**
tailored to client needs and operational requirements
-  **Training & Knowledge Transfer**
for client teams to operate systems effectively
-  **Periodic System Audits & Reports**
for performance evaluation and planning
-  **Continuous Improvement Recommendations**
to optimise existing installations
-  **Life-cycle Management**
for all Security, ELV, ICT, and PAVA systems





QUALITY, COMPLIANCE & STANDARDS

Quality and compliance are embedded in every stage of our operations. We strictly adhere to local authority regulations and recognised industry standards to ensure safe, reliable, and approved project delivery.

Our commitment includes

- Full compliance with local authorities and regulatory bodies such as SIRA
- Adherence to relevant international and industry standards
- Defined quality assurance and control processes
- Strong health and safety practices across all sites
- ISO 9001–certified quality management system



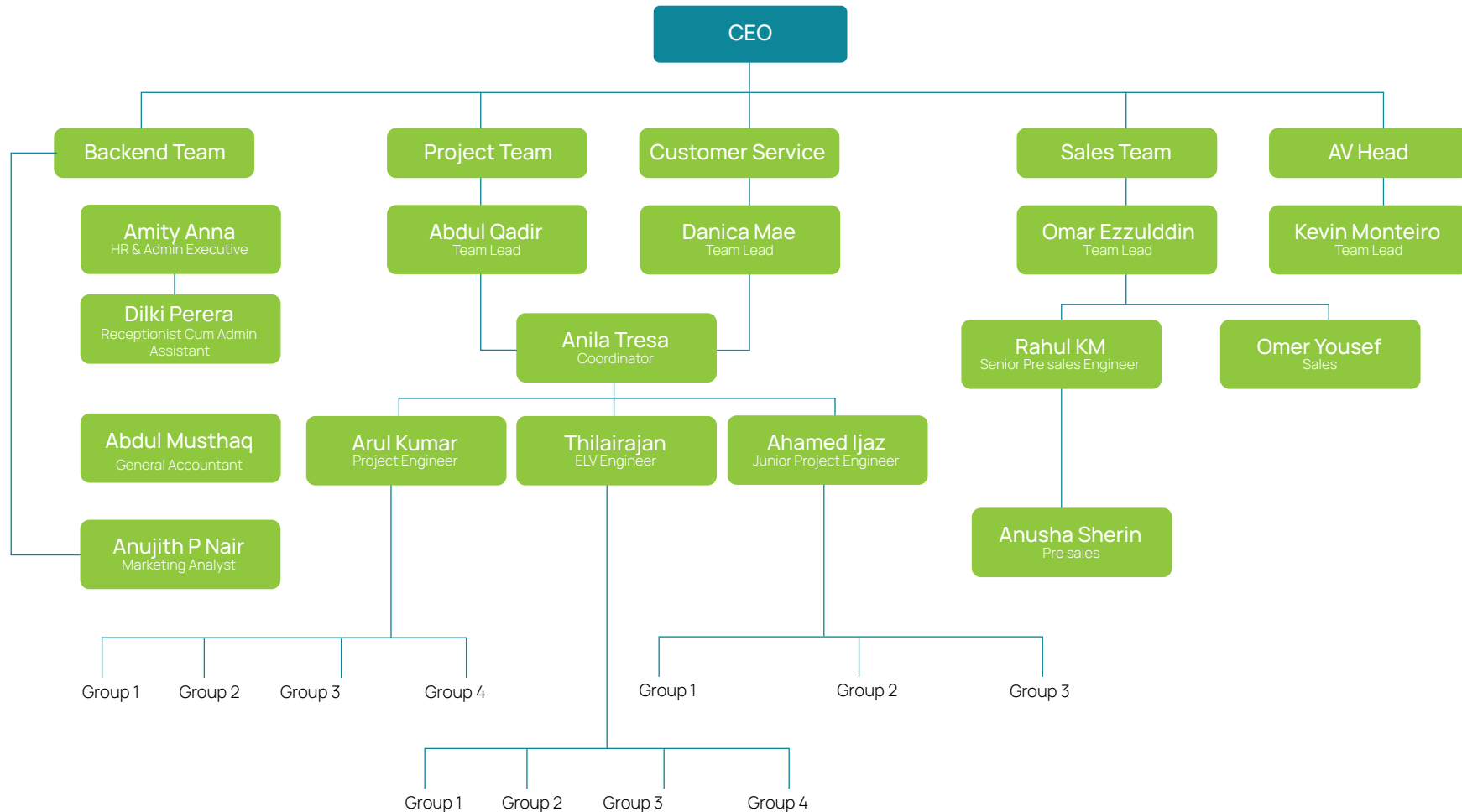
ISO 9001: 2015



TEAM & LEADERSHIP

Company structured to be provided with keeping the on site team unnamed and group for futuristic growth purpose.

ORGANIZATIONAL CHART





OUR PARTNERS





OUR CLIENTS

DP WORLD الفرير Al Ghurair DAMAC DUBAI HOLDING MERAAS mbc GROUP اينوك enoc Marriott®

NAKHEEL HYATT DANWAY هيئة كهرباء ومياه دبي Dubai Electricity & Water Authority SHERATON Signify EMAC electromechanical

AZIZI ماجد الفطيم MAJID AL FUTTAIM Imdaad ANANTARA HOTELS · RESORTS · SPAS AWR ROSTAMANI HRE HARBOR REAL ESTATE Mall of the Emirates Shopping is just the beginning كونفرجن CONVERSION

شرطة الشارقة SHARJAH POLICE CBRE استيكو asteco دبي الجنوب DUBAI SOUTH ALDAR مؤسسة الموانئ والجمارك والمنطقة الحرة Ports, Customs and Free Zone Corporation تعاونية الشارقة SHARJAH CO-OP

ARKI GROUP CAYAN GROUP SOFITEL LUXURY HOTELS M()RO الفتان AL FATTAN مدينة دبي الملاحة Dubai Maritime City

PROJECT EXPERIENCE



DEWA
Dubai Electricity and Water Authority

- Supply & installation of CCTV infrastructure
- 13MW Sheikh Mohammed Solar Power
- IP CCTV, VMS, Infrastructure



RTA
Roads and Transport Authority

- RTA Tram Project
- Supply & installation of CCTV infrastructure
- IP CCTV, VMS, Infrastructure



DEWA
Dubai Electricity and Water Authority

- DEWA Fayroad Substation
- CCTV & Access Control installation
- IP CCTV, ACS



DEWA
Dubai Electricity and Water Authority

- WARSAN & Qusais
- CCTV & Access Control installation
- IP CCTV, Access Control



DEWA
Dubai Electricity and Water Authority

- DEWA HQ
- Supply & installation of ELV systems
- Full ELV, BGM, IST/ICT



DEWA
Dubai Electricity and Water Authority

- MOSTDWAT Substation
- Supply & installation of ELV systems
- IP CCTV, ACS, KMS



DEWA
Dubai Electricity and Water Authority

- Refurbishment & maintenance of CCTV
- DEWA Substations(Multiple)
- CCTV, ANPR



DEWA
Dubai Electricity and Water Authority

- Supply & installation of ELV systems
- MOSTDWAT Substation
- IP CCTV, ACS, KMS



MBRS
Mohammed Bin Rashid Space Centre

- Supply & installation of Access Control
- MBRSC
- Access Control



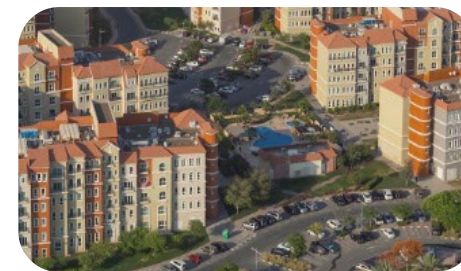
Nakheel

- Supply & installation of CCTV infrastructure
- Dragon Mart Complex
- IP CCTV, VMS



Nakheel

- Supply, installation & maintenance of CCTV
- Golden Mile 1 & 2
- IP CCTV, VMS



Nakheel

- Supply, installation & maintenance of CCTV
- Discovery Gardens
- IP CCTV, VMS



Nakheel

- Supply & installation of Intercom System
- Sahara Building
- Intercom System



Nakheel

- Supply, installation & maintenance of CCTV
- Palm East & West Building
- IP CCTV



Nakheel

- Supply & installation of Access Control
- Community Management (237 Buildings)
- ACS with Mobile App
- Access Control



**ENOC
Emirates National Oil Company.**

- ANPR & CCTV installation
- ENOC - Petrol Pumps
- ANPR, IP CCTV



**ENOC
Emirates National Oil Company.**

- Supply, installation & maintenance of CCTV
- ENOC HQ
- CCTV, ACS, ANPR



FIFA World Cup - Qatar

- Supply & Installation of Active Components in Football Stadiums in Qatar
- 7 out of 8 Stadiums in Qatar
- Active Components



FIFA World Cup - Qatar

- Supply & Installation of Lighting System in Football Stadiums in Qatar
- 7 out of 8 Stadiums in Qatar
- Lighting System



INFOFORT

- CCTV & Access Control installation
- INFOFORT Warehouse
- CCTV, ACS



Al Ghurair

- CCTV upgrade
- BurJuman Mall
- IP CCTV, VMS



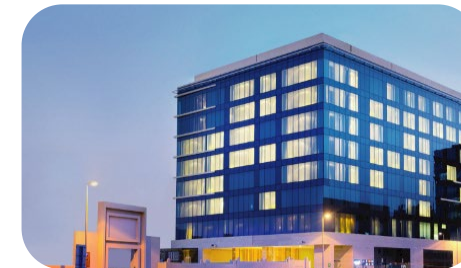
Stella Di Mare

- CCTV upgrade
- Stella Di Mare Hotel
- IP CCTV, ANPR



Stella Di Mare

- CCTV upgrade
- Anantara Hotel
- IP CCTV, ANPR



Canvas Hotel

- Supply & installation of ELV systems
- Canvas Hotel
- ACS, ANPR, Intercom



Majid Al Futtaim

- CCTV upgrade / Backend systems
- Sheraton Hotel
- IP CCTV, VMS



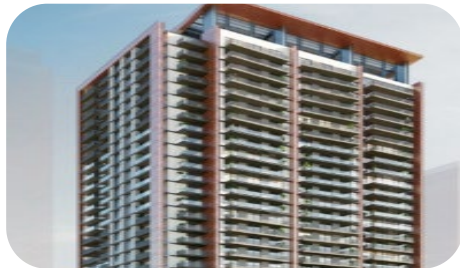
Al Rostamani

- Supply & installation of ELV systems
- 21st Century Tower
- CCTV, ACS, Turnstile



Al Fattan

- Supply & installation of CCTV
- Marine Towers
- IP CCTV, AV



Leos Developments

- Supply & installation of ELV systems
- EMAC Hadley Heights
- CCTV, ACS, BGM



Sea View Hotel

- CCTV upgrade
- Sea View Hotel
- IP CCTV, ANPR



East & West

- Supply & installation of ELV systems
- Rexos Tower
- CCTV, ACS, ANPR, AV



Dubai Sports City

- Dubai Cricket Stadium
- Supply & installation of CCTV
- IP CCTV



DPWorld

- DP World – Terminal 2
- Supply & installation of CCTV infrastructure
- IP CCTV, VMS



Signify

- AIN Dubai LED Cabinets
- LED cabinets with industrial cooling
- ELV, Industrial Cooling



Sharjah Co-Op

- Sharjah Co-Op Society
- Supply & installation of FR & Time Attendance
- Face Recognition, T&A



Sofitel

- Sofitel Tower
- CCTV upgrade
- IP CCTV, ANPR



Cayan Community Management

- Cayan Tower
- Supply & installation of ELV systems
- ELV, BGM, IST/ICT

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